





# BREAK THE CHAINS OF YOUR HARDWARE.

Remote Transaction Assist (RTA) is a game changing tool driving the future of banking. Any transaction becomes a fluid experience by making your cash dispensers and recyclers available to all of your staff – from anywhere in the branch. Now, whether staff are standing right next to a cash machine, working in an office, or greeting clients in the lobby, they can be served from start to finish.



ENABLE THE UNIVERSAL ASSOCIATE MODEL



CREATE WELCOMING, RETAIL ENVIRONMENTS



LOWER TRANSACTION & OPERATING COSTS



SHIFT FROM TRANSACTIONAL TO ADVISORY



"RTA has been a huge time saver. Tellers don't have to log in and out of multiple locations, and we no longer have to set up a workstation for every individual teller."

- PIONEER FCU

"It's exciting when a new process is so much easier than the previous. RTA adds so many conveniences in so many different areas, it's unbelievable!"

- ORNL FCU



Without RTA, your associates are chained to teller lines and peripherals.

This means that if a client wants to open a new account and also wants to deposit cash into the account, the associate can choose one of three options:

Open account and then ask the client to get in line for the next teller to process the cash deposit.





Open account and then get in line for the client.



How unfair to all the other clients standing in line!



Have the Service
Representative go
behind the teller line
and ask a teller to
pause and process
the transaction.



How rude for all the other clients waiting in line!





# WITH **RTA**, THOSE SAME SCENARIOS NOW HAVE SIMPLE SOLUTIONS:

### STEP ONE

The associate initiates the cash deposit at their own workstation or tablet and sends the deposit to the RTA queue.



# STEP TWO

The associate walks to the nearest cash recycler and processes the deposit without disrupting other associates or tellers.



# STEP THREE

Once the cash recycler completes processing the deposit, the associate returns to their original workstation (or tablet) and continues with the client.



**BREAK FREE FROM YOUR TELLER LINE'S CLUNKY HARDWARE WITH RTA!**